

## General Privacy Notice of Buss AG

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### 1. What is this Privacy Notice about?

Buss AG and its group companies process personal data in different ways and for different purposes. A list of the group companies can be found under the following link: <https://busscorp.com/contact/>. References to "we" or "us", refer to Buss AG in each case (see section 2).

"Personal data" means any information relating to an identified or identifiable natural person, and "processing" means any operation with personal data, such as collecting, using, and disclosing it.

This privacy notice explains our processing of such data (hereinafter referred to as "**personal data**" or "**data**") when

- you visit our <https://busscorp.com>,
- you purchase our services or products,
- you apply for a job with us. In this case, please also note the supplementary Privacy Notice for applicants, which you can access on our website <https://busscorp.com/privacy-policy-job-applicants/>,
- you otherwise interact with us in the context of a contract,
- you contact us via email, post letter, on social media, through SMS, via a contact form, etc,

- you register for our newsletter,
- you otherwise interact with us in connection with our offers.

Although our services are generally addressed to companies, please take the time to read this Privacy Notice to find out how and why Buss AG processes your personal data, how Buss AG protects your personal data and what rights you have in this context. If you have any questions or wish to receive further information about our data processing, please do not hesitate to contact us (please see section 2 for our contact details).

If the Privacy Notice refers to "**personal data**", this also includes "**personal data**" according to the GDPR. However, whether and to what extent the GDPR is applicable, depends on the individual case.

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## 2. Who is responsible for processing your data?

For the data processing set out in this Privacy Notice, the following company is the "controller", i.e. the party primarily responsible for complying with data protection law, unless otherwise communicated in individual cases (e.g. in further privacy notices, on forms or in contracts):

Buss AG  
Hohenrainstrasse 10  
4133 Pratteln  
Switzerland

If you are in contact with another group company, e.g. because you or your company obtain a service from this company or because you correspond directly with this group company, this company is considered to be the controller.

If you have any questions about data protection, please do not hesitate to contact us using the following address so that we can deal with your request as quickly as possible:

Gérard Hofer, CFO  
+41 61 825 65 84  
[gerard.hofer@busscorp.com](mailto:gerard.hofer@busscorp.com)

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## 3. What personal data do we process?

We process different categories of personal data depending on the specific circumstances and purposes. You will find the most important categories below, whereby this list cannot be exhaustive.

**In the case of contractual partners that are companies, we process less personal data** because the applicable data protection law only covers data of natural persons

(i.e. humans). However, we do process data of the contact persons we are in contact with, e.g. name, contact details, professional details communication details, information about signatories etc. as part of the general information about the companies we cooperate and contract with.

In general, you disclose most of the data mentioned in this section yourself (e.g. via forms, in the course of communication with us, in connection with contracts, when using the website, etc.). Subject to individual exemptions, you are not obliged to do so. If you wish to enter into contracts with us or claim services, you are required to provide us with data, in particular master data and contract data, as part of your contractual obligation under the relevant contract.

If you transmit or disclose data to us about other persons, such as work colleagues, we assume that you are authorised to do so and that such data is correct. You confirm this by submitting data about third parties. Please also ensure that the third parties have been informed about this Privacy Notice (e.g. by a reference to this Privacy Notice).

### **3.1. Master data**

We refer to master data as the basic data that we require for the processing of our business relationships, for job applications or for marketing and advertising purposes and that relates directly to your identity. For example, we process the following master data:

- name, gender, age,
- contact details,
- for contact persons of companies, also details of your relationship to the company for which you work,
- signature authorisations.

In general, we receive this master data from yourself, but may also obtain it from other persons working for your company or from third parties such as our contractual partners and associations and address traders and from publicly accessible sources such as public registers or the internet (websites, social media, etc.).

### **3.2. Contract data**

Contract data is information that accrues in connection with the conclusion or execution of a contract, e.g. information about contracts and the services to be rendered or rendered, as well as data from the period prior to the conclusion of a contract, information about the conclusion of the contract itself (e.g. the date of conclusion and the subject matter of the contract), as well as the information required or used for processing. For example, we process the following contract data:

- date, information on the conclusion, nature and duration as well as conditions of the contract in question, data concerning the termination of the contract,
- contact details,
- information on the use of services,

- information on payments and payment methods, invoices, mutual claims, contacts with customer service, complaints, defects, returns, information on customer satisfaction, complaints, feedback, etc.

We receive this data from you, but also from partners with whom we work. This data may also relate to your company, in which case it is not "personal data", but it may also relate to you if you work for a company or if you purchase services from us yourself.

### **3.3. Communication data**

Communication data is data related to our communication with you, e.g. when you contact us via the contact form or via other means of communication.

Communication data are e.g.:

- name and contact details
- content of the correspondence
- responses to customer and satisfaction surveys
- information on the type, time and if applicable, location of the communication and other peripheral data of the communication.

If we record telephone conversations, we will inform you at the beginning of each conversation. If you do not agree to the recording and storage of the conversation, you have the option to terminate the conversation or contact us via other communication channels.

### **3.4. Other data**

We may also collect data from you in other situations. In connection with official or judicial proceedings, for example, data (such as files, evidence, etc.) incurs that may also relate to you. We may also collect data for health protection purposes (e.g. in the context of protection concepts). We may also obtain or produce photographs, videos and sound recordings in which you may be identifiable (e.g. at events, through security cameras etc.). We may also collect information about participants in events or activities (e.g. competitions).

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## **4. For what purposes do we process your personal data?**

We use the personal data we collect primarily for processing your orders. If you have subscribed to our newsletter, we use your e-mail address for sending it. In addition, we also process your personal data, to the extent permitted and deemed appropriate, for other purposes in which we (and sometimes third parties) have a legitimate interest corresponding to the purpose:

- For **communication purposes**, i.e. to contact you and to maintain contact with you. This includes answering enquiries and contacting you in case of queries, e.g. by e-mail. For this purpose, we process your communication and master data in particular.

- For **customer care and marketing purposes** to offer you targeted information about new offers according to your personal interests and preferences, for example, through the newsletter and personalised advertising. For this purpose, we process in particular technical data and master and communication data. For further information on online marketing, please refer to section 5.
- We also process data to **improve our services and for product development**.
- **To ensure IT security and prevention:** We process personal data to monitor the performance of our operations, in particular IT, our website, applications and other platforms, for security purposes, to ensure IT security, to prevent theft, fraud and abuse and for evidence purposes. This includes, for example, the evaluation of system-side records of the use of our systems (log data), the prevention, defense and investigation of cyber attacks and malware attacks, analyses and tests of our networks and IT infrastructures, system and error checks.
- **To maintain the internal rules and other measures for IT, building and facility security** and for the protection of our employees and other persons and assets belonging to or entrusted to us (such as access controls, visitor lists, network and mail scanners, telephone records).
- **For legal protection:** We may also process personal data in order to enforce claims in or out of court and authorities in Switzerland and abroad, or to defend ourselves against claims. For this purpose, master data and communication data may be processed.
- **To comply with legal requirements:** This includes, for example, the processing of complaints and other notifications, compliance with orders of a court or authority, measures to detect and investigate abuses and generally measures that we are obliged to take by applicable law, self-regulation or industry standards. For this purposes, we may especially process your master and communication data.
- **For administration and support:** In order to make our internal processes efficient, we process data as necessary for the administration of IT, for accounting or for archiving data. For this purposes, we may in particular process, communication and behavioural data as well as technical data.
- We may also process data for **other purposes**. These include company management including business organization and company development, other internal processes and administrative purposes (e.g. management of master data, accounting and archiving), training and educational purposes and the preparation and processing of the purchase and sale of business units, companies or parts of companies and other transactions under company law and the associated transfer of personal data, as well as measures for business management and the protection of other legitimate interests.

If we ask for your consent for certain data processing, we will inform you separately about the corresponding purposes of the processing. You can revoke your consent at any time by notifying us in writing.

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## **5. How do we process data on our website?**

### **5.1. What technical data is involved?**

Every time you use our website, certain data is collected for technical reasons and temporarily stored in log files (log data), in particular the IP address of the terminal device, information about the Internet service provider and the operating system of your terminal device, information about the referring URL, information about the browser used, the date and time of access and the content accessed when visiting the website. We use this data to enable the use of our website, to ensure system security and stability, to improve our website and for statistical purposes.

### **5.2. How and for what purpose do we use cookies and similar technologies?**

We can assign an individual code to you or your terminal device, e.g. by means of a cookie. Cookies are files that your browser automatically stores on your terminal device when you visit our website. Cookies contain a unique identification number (an ID) that allows us to distinguish between individual visitors, but usually without identifying them. Depending on the intended use, cookies may contain further information, e.g. about accessed pages and the duration of the visit to a page.

On the one hand, we use session cookies which are deleted once the browser is closed, and on the other hand we use permanent cookies which remain stored for a certain duration after the browser is closed and can recognize visitors on a subsequent visit. This code is stored for a certain period of time, often only during your visit. We cannot usually deduce who you are from technical data unless, for example, you register on our website for the newsletter for downloads or for the COMPEO showroom. In this case, we can link technical data with master data - and thus with your person. Other technologies may also distinguish visitors of our website, for example through a combination of information about the device and the operating system, which browsers transmit during a visit, or via invisible images that transmit information when retrieved by the browser.

We use the following types of cookies and similar technologies:

- **Necessary cookies:** Necessary cookies are required for the functionality of the websites, e.g. to allow you to switch between pages without losing information entered in a form.
- **Performance cookies:** These cookies collect information about the use of a website and enable analyses, e.g. which pages are most popular. They can thereby simplify the visit to a website and improve the user experience.
- **Functional cookies:** Functional cookies store information such as user name and language selection. These cookies offer improved and personalised functions based on this information. All the information stored is anonymised. Individual

cookies can be deactivated or deactivated by the user at any time in the cookie settings. For this reason, this type of cookie is also referred to as a cookie requiring consent.

- Marketing cookies: Marketing cookies help us and our advertising partners to target you on our websites and on websites of third parties with advertisements for products or services that may be of interest to you or to display our advertisements during your further internet use after visiting our websites.

We particularly use cookies for the following purposes:

- personalisation of content,
- save settings between your visits,
- improvement of our website,
- collection of statistical data on the number of users and their usage habits, as well as to improve the speed and performance of the website.

### **5.3. How can cookies and similar technologies be disabled?**

When accessing our website, you have the option to activate or deactivate certain categories of cookies. You can configure your browser in the settings to block certain cookies or similar technologies or delete existing cookies and other data stored in the browser. You can also enhance your browser with software (so-called "plug-ins") that blocks tracking by certain third parties. You can find out more about this in the help pages of your browser (usually under the keyword "Privacy"). Please note that our website may no longer fully function if you block cookies and similar technologies.

#### **Current cookies and cookie consent**

This website uses cookies. We use cookies to personalise content and ads, to provide social media features and to analyse our traffic. We also share information about your use of our site with our social media, advertising and analytics partners who may combine it with other information that you've provided to them or that they've collected from your use of their services.

Cookies are small text files that can be used by websites to make a user's experience more efficient.

The law states that we can store cookies on your device if they are strictly necessary for the operation of this site. For all other types of cookies we need your permission.

This site uses different types of cookies. Some cookies are placed by third party services that appear on our pages.

You can at any time change or withdraw your consent from the Cookie Declaration on our website.

Learn more about who we are, how you can contact us and how we process personal data in our Privacy Policy.

Please state your consent ID and date when you contact us regarding your consent.

Your consent applies to the following domains: busscorp.com

Your current state: Allow selection (Necessary, Preferences).

[Change your consent](#)

Cookie declaration last updated on 11/9/23 by [Cookiebot](#):

### ***Necessary (6)***

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Name	Provider	Purpose	Expiry	Type
CONSENT	<a href="#">YouTube</a>	Used to detect if the visitor has accepted the marketing category in the cookie banner. This cookie is necessary for GDPR-compliance of the website.	2 years	HTTP Cookie
CookieConsent	<a href="#">Cookiebot</a>	Stores the user's cookie consent state for the current domain.	1 year	HTTP Cookie
PHPSESSID	busscorp.com	Preserves user session state across page requests.	Session	HTTP Cookie
rc::a	<a href="#">Google</a>	This cookie is used to distinguish between humans and bots. This is beneficial for the website, in order to make valid reports on the use of their website.	Persistent	HTML Local Storage
rc::c	<a href="#">Google</a>	This cookie is used to distinguish between humans and bots.	Session	HTML Local Storage
wpEmojiSettingsSupports	busscorp.com	This cookie is part of a bundle of cookies which serve the purpose of content delivery and presentation. The cookies keep the correct state of font, blog/picture sliders, color themes and other website settings.	Session	HTML Local Storage

### ***Preferences (1)***

Preference cookies enable a website to remember information that changes the way the website behaves or looks, like your preferred language or the region that you are in.

Name	Provider	Purpose	Exiry	Type
pll_language	busscorp.com	This cookie is used to determine the preferred language of the visitor and sets the language accordingly on the website, if possible.	1 year	HTTP Cookie

### ***Statistics (6)***

Statistic cookies help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.

Name	Provider	Purpose	Expiry	Type
_ga	<a href="#">Google</a>	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	2 years	HTTP Cookie



_ga_#	<a href="#">Google</a>	Used by Google Analytics to collect data on the number of times a user has visited the website as well as dates for the first and most recent visit.	2 years	HTTP Cookie
_gat	<a href="#">Google</a>	Used by Google Analytics to throttle request rate.	1 day	HTTP Cookie
_gid	<a href="#">Google</a>	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	1 day	HTTP Cookie
collect	<a href="#">Google</a>	Used to send data to Google Analytics about the visitor's device and behavior. Tracks the visitor across devices and marketing channels.	Session	Pixel Tracker
td	<a href="#">Google</a>	Registers statistical data on users' behaviour on the website. Used for internal analytics by the website operator.	Session	Pixel Tracker

### Marketing (21)

Marketing cookies are used to track visitors across websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third party advertisers.

Name	Provider	Purpose	Expiry	Type
57b9698642d7718e	<a href="#">YouTube</a>	Pending	Session	HTML Local Storage
iU5q-!O9@\$	<a href="#">YouTube</a>	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	Session	HTML Local Storage
LAST_RESULT_ENTRY_KEY	<a href="#">YouTube</a>	Used to track user's interaction with embedded content.	Session	HTTP Cookie
LogsDatabaseV2:V#  LogsRequestsStore	<a href="#">YouTube</a>	Pending	Persistent	IndexedDB
nextId	<a href="#">YouTube</a>	Used to track user's interaction with embedded content.	Session	HTTP Cookie
remote_sid	<a href="#">YouTube</a>	Necessary for the implementation and functionality of YouTube video-content on the website.	Session	HTTP Cookie
Requests	<a href="#">YouTube</a>	Used to track user's interaction with embedded content.	Session	HTTP Cookie
ServiceWorkerLogsDatabase#SWHealthLog	<a href="#">YouTube</a>	Necessary for the implementation and functionality of YouTube video-content on the website.	Persistent	IndexedDB
TESTCOOKIESENABLED	<a href="#">YouTube</a>	Used to track user's interaction with embedded content.	1 day	HTTP Cookie
VISITOR_INFO1_LIVE	<a href="#">YouTube</a>	Tries to estimate the users' bandwidth on pages with integrated YouTube videos.	180 days	HTTP Cookie
VISITOR_PRIVACY_METADATA	<a href="#">YouTube</a>	Stores the user's cookie consent state for the current domain.	180 days	HTTP Cookie
YSC	<a href="#">YouTube</a>	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	Session	HTTP Cookie

ytidb::LAST_RESULT_ENTRY_KEY	<a href="#">YouTube</a>	Used to track user's interaction with embedded content.	Persistent	HTML Local Storage
YtldbMeta#databases	<a href="#">YouTube</a>	Used to track user's interaction with embedded content.	Persistent	IndexedDB
yt-remote-cast-available	<a href="#">YouTube</a>	Stores the user's video player preferences using embedded YouTube video.	Session	HTML Local Storage
yt-remote-cast-installed	<a href="#">YouTube</a>	Stores the user's video player preferences using embedded YouTube video.	Session	HTML Local Storage
yt-remote-connected-devices	<a href="#">YouTube</a>	Stores the user's video player preferences using embedded YouTube video.	Persistent	HTML Local Storage
yt-remote-device-id	<a href="#">YouTube</a>	Stores the user's video player preferences using embedded YouTube video.	Persistent	HTML Local Storage
yt-remote-fast-check-period	<a href="#">YouTube</a>	Stores the user's video player preferences using embedded YouTube video.	Session	HTML Local Storage
yt-remote-session-app	<a href="#">YouTube</a>	Stores the user's video player preferences using embedded YouTube video.	Session	HTML Local Storage
yt-remote-session-name	<a href="#">YouTube</a>	Stores the user's video player preferences using embedded YouTube video.	Session	HTML Local Storage

### ***Unclassified (2)***

Unclassified cookies are cookies that we are in the process of classifying, together with the providers of individual cookies.

Name	Anbieter	Zweck	Ablauf	Typ
um_social_login_redirect_to	busscorp.com	Pending	Session	HTTP Cookie
UM_SSO_STORAGE[um_sso_return_url]	Busscorp.com	Pending	Session	HTTP Cookie

## **5.4. Cookies from partners and third parties on our website**

We use third party services to measure and improve the user experience of the website and online advertising campaigns. Third-party service providers may also be located outside of Switzerland and the EU/EEA, provided that the protection of your personal data is adequately ensured or you have expressly consented to the processing. For example, we use analytics services in order to improve our website. The respective third-party providers may record the use of the website for this purpose and combine their recordings with further information from other websites. This allows them to record user behavior across several websites and terminal devices in order to provide us with statistical evaluations on this basis. The providers may also use this information for their own purposes, e.g. for personalized advertising on their own website or other websites. If a user is registered with the provider, the provider can attribute the usage data to the relevant person.

#### **5.4.1. Google Analytics**

We use Google Analytics, a web analytics service provided by Google LLC, USA. Google Ireland Limited, GordonHouse, Barrow Street, Dublin 4, Ireland is responsible for the data processing in Europe. Google Analytics uses cookies (see above), whereby information about your use of the respective website (including the shortened IP address) is transmitted to Google in the USA and stored there. When using Google Analytics, your IP address will generally be shortened by Google within the EU or EEA; only in exceptional cases the full IP address will be transmitted to Google in the USA and shortened there. We use Google Analytics for the legitimate interest in the statistical analysis of user behavior for improvement and marketing purposes. Google uses the information collected via Google Analytics on our behalf to evaluate your use of the website and to provide other services associated with the use of the website.

You may refuse the use of cookies by selecting the respective settings on your browser, however please note that if you do this, you may not be able to use the full functionality of this website. You can also prevent the use of Google Analytics by installing the respective browser plug-in:

<https://tools.google.com/dlpage/gaoptout?hl=en>.

Alternatively, you can use the following link to set an opt-out cookie that prevents the collection by Google Analytics within this website: [Deactivate Google Analytics](#)

#### **The following applies within the scope of the Swiss Data Protection Act:**

Google LLC is certified for the US-European and US-Swiss data protection agreement „Swiss-U.S. Data Privacy Framework“ „Privacy Shield“ „EU-U.S. Data Privacy Framework“. For more information on how Google Analytics processes user data, please see Google's Privacy Notice: <https://policies.google.com/privacy?hl=en>.

#### **The following applies within the scope of the GDPR:**

Google LLC is certified for the US-European data protection agreement „EU-U.S. Data Privacy Framework“. For more information on how Google Analytics processes user data, please see Google's Privacy Notice: <https://policies.google.com/privacy?hl=en>.

#### **5.4.2. WP Statistics**

For statistical analysis of visitor access, we use WP Statistics, a web analytics plugin from WordPress. The provider of this plugin is wp-statistics.com. WP Statistics collects simple user data in anonymized form and creates simple statistics.

The purpose of this data collection and analysis is the continuous improvement of our website and our services. No user profiles are created during use. Cookies are not required and are not used by WP Statistics. All data collected by WP Statistics is completely anonymous. Personal identification and conclusions about an individual visitor are not possible. You can find more information on WP Statistics at:

<https://wp-statistics.com/privacy-and-policy/>.

#### **5.4.3. Youtube**

We integrate videos into our website by playing them via an embedded YouTube player. The operator of the YouTube video platform is YouTube, LLC, 901 Cherry Ave, San Bruno, CA 94066, USA, represented by Google Inc, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA.

To enable you to view the videos embedded by us with as little data as possible, we use the WordPress plugin YouTube Lyte, which means that YouTube does not collect any information about visitors to the websites before they watch the videos (actively click on them).

Your IP address is only transmitted to YouTube (Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland) when you reload or play the video by clicking on the preview image. It cannot be ruled out that your IP address will (also) be transmitted to the parent company, namely YouTube LLC, 901 Cherry Ave. San Bruno, CA 94066, based in the USA.

We would also like to point out that playing a video may trigger further processing of personal data by YouTube, over which we have no influence.

Please note: if you are logged in to YouTube during this time, there is a possibility that YouTube will assign this information to your user profile there. If you do not want this, we recommend that you (temporarily) log out of YouTube.

If you do not want Google to collect data about you and link it to your personal profile, you must log out of Google before visiting our website. For more information on the collection and use of your data by YouTube, please refer to their Privacy Notice accessible here: <https://policies.google.com/privacy?hl=en>.

We use YouTube for our legitimate interest in an appealing presentation and fast retrieval of videos on our websites. Due to the tools used, we ensure that personal data is transmitted to YouTube as sparingly as possible in order to protect your data protection rights.

#### **5.5. Data processing in connection with registration on our website**

Visiting the virtual COMPEO showroom and downloading certain files is only possible with prior registration. We process the data provided by you during the registration process in order to make the downloads and content of the virtual COMPEO Showroom available to you. In order to make it easier for you to register for the virtual COMPEO Showroom or to download selected files, you have the option of logging in with user accounts from social media (e.g. Google, LinkedIn, Facebook).

When you use these logins, your personal data is collected, transferred, stored and processed by the respective platform. This data processing may also take place in the USA.

To register or log in, a pop-up window opens in your browser in which you can enter your social media login data. The applications then set a cookie in your browser (see section 5.2 below) so that you are logged in and can also log in to other services. These cookies are within the sphere of influence and responsibility of the respective

social media platform. Further information on data processing by social network providers can be found in the privacy policies of the relevant social networks.

#### **5.5.1. Login with Google**

Login with Google is provided by Google LLC. Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland, is responsible for data processing in Europe.

You can find out more about Google's data processing at:

<https://policies.google.com/privacy?hl=en> and here:

<https://policies.google.com/privacy/frameworks?hl=en>

#### **5.5.2. Login with LinkedIn**

The login with LinkedIn is provided by LinkedIn Inc. LinkedIn Ireland Unlimited Company, Wilton Place, Dublin 2, Ireland, is responsible for data processing in Europe.

You can find out more about LinkedIn's data processing at:

<https://www.linkedin.com/legal/privacy-policy>

#### **5.5.3. Login with Facebook**

The login with Facebook is provided by Meta Platforms Inc. Meta Platforms Ireland Limited, Merrion Road, Dublin 4, Ireland, is responsible for data processing in Europe.

You can find out more about Facebook's data processing at:

<https://www.facebook.com/policy.php>

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### **6. How do we process data in connection with social media pages?**

If you communicate with us via social media and our profiles there (e.g. on *Facebook*, *LinkedIn*, *Youtube* etc.) or comment on or share content, we collect data, which we use primarily in order to communicate with you, for marketing purposes and for statistical evaluations. Please note that when you visit our social media sites the platform provider itself also collects and uses data (e.g. on user behavior), possibly together with other data already in its possession (e.g. for marketing purposes or to personalize the platform content). For more information on data processing by social network providers, please refer to the privacy policies of the respective social networks.

BUSS has no influence on the data collection and further processing by the social networks, nor on the scope, location and duration of data storage, analyses and linking or data transfer by the social networks.

**7. Who do we disclose your personal data to?**

In connection with our processing activities, we also disclose your personal data to other recipients.

Personal data that we receive from you or from third-party sources may be forwarded, in particular, to other companies of the Buss AG - Group (see section 2). This may serve the internal group administration or the support of the respective group companies and their own processing purposes, e.g. for the personalization of marketing activities or the development and improvement of services.

We further disclose personal data to **service providers** as required for their services. This particularly concerns IT service providers, but also consulting companies, analysis service providers, debt collection service providers, credit agencies, marketing service providers, etc. As far as service providers process personal data as processors, they are obliged to process personal data exclusively in accordance with our instructions and to implement data security measures. The disclosure of data serves in particular our legitimate interest in the secure, fast and efficient provision of our online services by a professional provider.

Data may also be disclosed to **other recipients**, e.g. to courts and authorities as part of legal proceedings and legal information and cooperation duties, to buyers of companies and assets, to financing companies in the case of securitizations and to collection agencies.

In individual cases, it is possible that we also disclose personal data to other third parties for their own purposes, e.g. if you have given us your consent to do so or if we are legally obliged or entitled to disclose such data.

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**8. Do we disclose personal data abroad?**

Recipients of data are not only located in Switzerland. This applies in particular to group companies and certain service providers. These may also be located outside the European Economic Area (EEA) and Switzerland (especially in the USA and China), but also in other countries worldwide, e.g. Japan. For example, we may transfer data to authorities and other persons abroad if we are legally obliged to do so or, for example, in the context of a company sale or legal proceedings. Not all of these countries currently guarantee an adequate level of data protection according to the standards of Swiss law. We compensate for the lower level of protection, if necessary, by means of appropriate agreements, in particular the standard contractual clauses issued by the European Commission and recognized by the Swiss Data Protection and Information Commissioner (FDPIC). For more information and a copy of these clauses, please refer to:

[https://www.edoeb.admin.ch/edoeb/en/home/datenschutz/arbeit\\_wirtschaft/daten\\_uebermittlung\\_ausland.html](https://www.edoeb.admin.ch/edoeb/en/home/datenschutz/arbeit_wirtschaft/daten_uebermittlung_ausland.html).

In certain cases, we may transfer data in accordance with data protection requirements even without such contracts, e.g. if you have consented to the relevant disclosure or if the disclosure is necessary for the execution of the contract, for the

establishment, exercise or enforcement of legal claims or for overriding public interest.

Please note that data exchange via internet is often routed via third countries. Thus, your data may end up abroad even if the sender and recipient are in the same country.

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## 9. How long do we process personal data?

We store and process your personal data for as long as it is necessary for the purpose of processing (in the case of contracts, generally for the duration of the contractual relationship), for as long as we have a legitimate interest in storing it (e.g. in order to enforce legal claims, for archiving and or to ensure IT security) and for as long as the data is subject to a statutory retention obligation (for example, for certain data, a ten-year retention period applies). If there are no legal or contractual obligations to the contrary, we will destroy or anonymize your data after expiry of the storage or processing period as part of our normal procedures.

As a rule, we store **master data** for 10 years from the last contact with you, but at least from the end of the contract. This period may be longer if this is necessary for reasons of proof or to comply with legal or contractual requirements or for technical reasons. In the case of solely marketing and advertising contacts, the period is normally much shorter, usually no more than 2 years from the last contact.

We generally store **contract data** for 10 years from the last contract activity, but at least from the end of the contract. This period may be longer if this is necessary for reasons of proof or to comply with legal or contractual requirements or for technical reasons.

We generally store **communication data** for 10 years from the corresponding communication, but at least from the end of the contract. This period may be longer if this is necessary for reasons of proof or to comply with legal or contractual requirements or for technical reasons.

We store **technical data** for as long as is necessary for the purposes described above, but generally no longer than 5 years from the collection of the technical data.

With regard to cookies, you can find information on the retention period under the following link <https://busscorp.com/general-privacy-notice/#cookie-consent-change>.

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## 10. What is the legal basis for data processing?

Depending on the applicable law, data processing is only permitted if the applicable law specifically authorises it. This does not apply under the Swiss Data Protection Act, but does apply under the GDPR, for example, insofar as it is applicable (which can only be determined on a case-by-case basis). If the GDPR applies, we base the processing of your personal data on the following legal bases:

- your separate consent (Art. 6 para. 1 lit. a GDPR);

- the fulfilment of the contract, including pre-contractual measures (e.g. the review of a contract application; Art. 6 para. 1 lit. b GDPR);
- compliance with EEA law (Art. 6 para. 1 lit. c GDPR);
- our legitimate interest in the processing of the data, in particular for the purposes mentioned in section 4, and the assertion or defence of legal claims and for compliance with Swiss law (Art. 6 para. 1 lit. f GDPR).

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## 11. How do we protect your data?

We take appropriate security measures to protect the confidentiality, integrity and availability of your personal data, to protect it against unauthorized or unlawful processing and to protect it against the risks of loss, accidental alteration, unauthorized disclosure or access. However, security risks cannot be completely ruled out; residual risks are unavoidable.

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## 12. What rights do you have?

You have certain rights under applicable data protection law to obtain further information about, and to influence our data processing.

**Access right:** You can request further information about our data processing. We are at your disposal for this purpose. You can also submit a so-called information request if you wish to receive further information and a copy of your data.

**Objection and deletion:** You can object to our data processing and also request that we delete your personal data at any time if we are not obliged to continue processing or storing this data and if it is not necessary for the contractual relationship.

**Correction:** You can have incorrect or incomplete personal data corrected or completed or complemented by a note indicating your objection.

**Data portability:** You also have the right to receive the personal data you have provided to us in a structured, common and machine-readable format or to have it transferred to a third party, as far as the corresponding data processing is based on your consent or is necessary for the performance of the contract.

**Revocation:** If we process data based on your consent, you can revoke your consent at any time. The revocation is only valid for the future and we reserve the right to continue processing the data on a different basis in the event of a revocation.

Within the scope of the GDPR, you can also request the restriction of the processing of data if you contest the accuracy of the data, the processing is unlawful, the data is no longer needed for the purposes of the data processing or you have objected to the processing. (Art. 18 GDPR). **You also have the right to object, on grounds relating to your particular situation, at any time to the processing of personal data concerning you on the basis of Article 6(1)(e) or (f) GDPR (legitimate interests). You can also object at any time to the processing of your personal data that is processed for the purpose of direct marketing.**



Please note that these rights are subject to statutory provisions and restrictions and are therefore not always fully applicable.

In particular, we may need to process and store your personal data in order to fulfil a contract with you, to protect our own legitimate interests, such as the assertion, exercise or defense of legal claims, or to comply with legal obligations. To the extent legally permissible, in particular to protect the rights and freedoms of other data subjects and to safeguard interests worthy of protection, we may also reject a data subject request in whole or in part (e.g. by blacking out certain content relating to third parties or our trade secrets).

If you wish to exercise any of your rights towards us, please contact us in writing. You can find our contact details in section 2. As a rule, we will have to verify your identity (e.g. by a copy of your identity card). You are also free to file a complaint against our processing of your data with the competent supervisory authority.

The competent supervisory authority in Switzerland is the [Federal Data Protection and Information Commissioner \(FDPIC\)](#).

Within the scope of application of the GDPR, you can contact the competent national supervisory authorities ([https://edpb.europa.eu/about-edpb/about-edpb/members\\_en](https://edpb.europa.eu/about-edpb/about-edpb/members_en)).